

## Operations Engineering Manager, Calgary

### **Our Company**

Gentherm Global Power Technologies (GPT) is the world's leading manufacturer and distributor of Thermoelectric Generators (TEG's) and a leading supplier of Remote Power Systems. The Company's products are used extensively in the oil and gas industry as well as for telecommunications, security and surveillance and military applications. With sales into 50 countries, GPT has been providing reliable solutions for critical remote power applications around the world since 1975.

### **Job Purpose**

Reporting to the Vice President of Operations, the Operations Engineering Manager will oversee a process driven team of engineers and technologists. This team maximizes tools, methods, and resources to keep existing products operational in the field and reduce business costs through:

- Addressing performance issues and field failures
- Increasing the longevity of the existing portfolio and product-related service revenue
- Raising customer confidence and satisfaction levels

### **Key Responsibilities and Duties**

- Leading a team of electrical / electronics and mechanical engineers and technologists.
- Driving sustaining initiatives in quality, cycle time and cost reduction by solving field and design issues.
- Prioritizing projects to resolve highest priority issues first.
- Provide customer product service and support.
- Troubleshooting product issues and determining corrective actions for installed base.
- Planning and executing root cause analysis of failures.
- Lead reviews for maximum product quality and team learning.
- Recommend and implement new features, modifications and upgrades to existing products to improve reliability, cost, and the customer experience.
- Reporting on sustaining projects' status and meeting project timelines.



- Coordinating between various teams such as: sustaining hardware, embedded software, quality, reliability, and manufacturing teams to correct and eliminate complex failure modes.
- Schedule work assignments and communicate priorities to meet business goals.
- Using internal processes to review and approve engineering change orders and temporary design works.
- Understanding applicable standards and regulations required for sustaining products.
- Manufacturing "Six Sigma" mentorship for SPC and process improvement.
- Monitor team performance and administer ongoing performance reviews.

### **Qualifications and Skills**

- Professional Engineer with a minimum of a Bachelor's Degree in a relevant engineering discipline.
- 5+ years' experience managing a sustaining engineering team in a manufacturing environment.
- Proven track record in leadership and influencing policies, processes and systems.
- Ability to add value, reduce costs and make business improvements.
- Experience of operating and influencing at a strategic level.
- Knowledge and technical understanding of thermoelectric principles, remote power processes, components and design techniques.

### **What We Offer**

At Gentherm Global Power Technologies we care about the personal job satisfaction of our employees. We recognize the wide variety of factors that contribute to this satisfaction and encourage work life balance. Along with competitive compensation and benefits packages, we offer a respectful work environment, one which provides our employees with valuable learning experiences and career growth opportunities.

### **To Apply**

Please submit your resume and cover letter to [HR@gentherm.com](mailto:HR@gentherm.com) quoting the job title in the subject line and tell us why you are the best candidate for the job. We thank all applicants for their interest, however due to the volume of anticipated applications, we will be responding only to those candidates who are shortlisted.